 

Our Development Plan will provide a road map for the future of our library services in Kilkenny and will inform how our libraries evolve to meet local needs. Your input is vital in guiding this process, and we welcome responses from everyone - both library users and people who do not use the library.

1. Are you responding as:

|  |  |
| --- | --- |
| A Childcare Worker |  |
| A primary School teacher |  |
| A post primary teacher |  |
| An SNA |  |
| A Group or organisation |  |

1. Name of Group / Organisation/ School & Class / Early learning Centre and age group:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Has your local library engaged with you over this year?

|  |  |
| --- | --- |
| Yes |  |
| No |  |
| Not sure |  |

1. What is your perception of the library service?

|  |  |
| --- | --- |
| Valuable community Resource |  |
| Nice to have in the community |  |
| Not relevant to me |  |

1. Are you a library member?

|  |  |
| --- | --- |
| Yes |  |
| No, but I use the library |  |
| No, I’m not a member and don’t use the library |  |

***\*if you don’t use the library, please go to question 15***

1. Which of our libraries do you use? Tick all that apply

|  |  |
| --- | --- |
| Callan |  |
| Castlecomer |  |
| City Library, John’s Quay |  |
| Ferrybank |  |
| Graiguenamanagh |  |
| Loughboy |  |
| Thomastown |  |
| Urlingford |  |
| Mobile library |  |
| Local Studies |  |
| Online library |  |

1. How often do you visit the library with your group?

|  |  |
| --- | --- |
| Weekly |  |
| Monthly |  |
| 3-4 times a year |  |
| Yearly |  |
| Never |  |
| Only for occasional events |  |
| We visit the mobile library |  |

1. What are your main reasons for using the library?

|  |  |
| --- | --- |
| Borrowing books or other items |  |
| Attending events |  |
| Storytime |  |
| Research |  |
| Browsing |  |
| As a social space |  |
| Using pcs, WIFI, Printing , Scanning |  |

1. Please rate how well does the library that you use most meets your needs?

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Extremely well | Very well | Quite well | Not very well | Not at all |
|  |  |  |  |  |

1. Please rate the following for the library you use most.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Excellent | Very good | Average | Poor | No opinion |
| Book selection |  |  |  |  |  |
| Customer service |  |  |  |  |  |
| Buildings and facilities |  |  |  |  |  |
| Children’s area |  |  |  |  |  |
| PCs & wifi |  |  |  |  |  |
| Printer, Scanner, Photocopier |  |  |  |  |  |
| Events |  |  |  |  |  |
| Opening Hours |  |  |  |  |  |
| Aistear Support Sets |  |  |  |  |  |
| Class novels |  |  |  |  |  |
| Sensory toys |  |  |  |  |  |
| Sensory books |  |  |  |  |  |
| Class visits / tours of library |  |  |  |  |  |
| 3D printer (Loughboy) |  |  |  |  |  |

1. Do you use our eServices / online services with your group / class?

|  |  |
| --- | --- |
| Yes |  |
| No |  |

1. Please rate the following services if you use them.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Excellent | Very good | Average | Poor | No opinion |
| eBook / eAudiobooks (Borrowbox) |  |  |  |  |  |
| eMagazines (Libby/Pressreader) |  |  |  |  |  |
| eNewspapers (Pressreader/Irish Newspaper Archive) |  |  |  |  |  |
| Online Classes (Universal Class) |  |  |  |  |  |
| Online languages (Transparent Languages) |  |  |  |  |  |
| Coding (Coding Ireland for Children) |  |  |  |  |  |
| TTRS (touch type read spell for children) |  |  |  |  |  |
| eComics (Comics Plus) |  |  |  |  |  |
| Movie Streaming (Kanopy) |  |  |  |  |  |

1. What do you value most about the library?

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1. In 2023/2024, have you been involved with us or visited us for any of these:

|  |  |
| --- | --- |
| Ireland Reads |  |
| Spring into Storytime |  |
| Healthy Ireland Events |  |
| Little Library / First 5 Promotion |  |
| Summer Stars |  |
| Bookville Festival |  |
| Literacy week |  |
| Science week |  |
| Storyteller in residence events |  |

1. Have you faced any barriers that made it difficult to access or use the library? Please give details.

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1. Is there any way we can improve services to better meet your needs?

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1. How do you prefer to hear about library news, services and events?

|  |  |
| --- | --- |
| Email or eNewsletter |  |
| In branch |  |
| Local newspapers |  |
| Social media |  |
| Website |  |
| Local radio |  |
| Community notice board |  |

1. Is there any further feedback you would like us to have?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. If you are not a member, what are your main reasons for not using the library?

|  |  |
| --- | --- |
| Lack of time |  |
| Location / transport |  |
| Not interested in free access to books / dvds / online services |  |
| Uncertain about what is on offer |  |
| Lack of suitable / relevant materials |  |
| Other: |  |

1. Is there anything that libraries could do to encourage you to use our services in the future?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Thank you for participating in this survey. Your input is essential in helping us shape the future of our library services for Kilkenny. If you wish to discuss anything further, please us at outreach@kilkennylibrary.ie or contact us on 056 7794160